

To Sanctuary Residents

0800 131 3348

17th June 2024

0300 123 3511

contactus@sanctuary-housing.co.uk

Dear Residents,

Re Change to Parking Enforcement Contractors Across our Hackney Estates

We have been in negotiation with the London Borough of Hackney Parking Service to renew our parking facilities across our Hackney Estate for approximately 12 months. As part of the Borough Green Agenda, they are proposing that the London Borough of Hackney manages our Parking Facilities holistically. This will include the management of our parking permits which currently remains with Sanctuary.

On review of Hackney proposed charges for parking permits in their 5-year plan, we were concerned that this would have a significant financial impact on our residents. Hackney is introducing an escalating parking charge which is dependent on the vehicle you own, fuel and engine size. See example below of the cost of a permit and increases over a 5-year period:

Year	Annual price increase	Year 1 2022-23*	Year 2 2023-24*	Year 3 2024-25*	Year 4 2025-26	Year 5 2026-27	Year 6 2027-28	Year 7 2028-29
Additional vehicle parking permit surcharge	50+	0	£25	£50	£100	£150	£200	£250

Although we whole heartedly support a Greener borough and support efforts nationally to become a greener organisation with climate change at the heart of our service delivery and decisions, we acknowledge we have a commitment to our residents. Sustainability and the day-to-day management of our residents' homes and families is at the forefront of our values, in particular around supporting our resident's cost-of-living demands.

We have therefore looked at alternative organisations who provide parking enforcement locally. Our aim in doing this is to ensure value for money for our residents without compromising service delivery in this area.

We have awarded a contract to: PARKING CONTROL MANAGEMENT (UK) Ltd (PCM) who can deliver parking enforcement. There will be no charge for residents parking permits, permits are automatically renewed, (therefore it is paramount you inform PCM if you change vehicle).

Visitor Permits provision

Option 1 – The resident can choose between our Visitor Scratch Card system or Virtual visitor parking app-based system (further details within the app).

Option 2 – Provide 1 visitor permit to each property (serial numbered to each property number).

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Sanctuary

- Permits are virtual or hard copy, there is a £20 charge for the replacement of lost or stolen residents permits.
- Disabled parking facilities on our estates will be on a first come, first served basis with a valid Blue Badge displayed.

You may have noticed that PCM have already started to install signs on our estates, however, enforcement on your estate is not due to commence until; **27 June 2024**

I am aware that most residents have received communication from PCM, however, if you require a new Resident or Visitor Parking permit please contact: [parking-control-management-uk-limited](https://www.parkingcontrolmanagement.co.uk) www.parkingcontrolmanagement.co.uk or call 01753 512603

I trust you have found this letter useful, however, please contact me at londoncontactus@sactuary.co.uk or by phone on 0800 131 3348

Yours Sincerely



Orville Moore

Area Housing Manager